# Part I – Agency Profile

#### **Agency Overview**

The Idaho Legislature created the Idaho State Department of Agriculture (ISDA) in 1919 to assist and regulate the state's fast-growing agricultural industry. The primary purposes for establishment were to protect Idaho's crops and livestock from the introduction and spread of pests and transmittable diseases, to help provide the industry with a system for the orderly marketing of agricultural commodities, and to protect consumers from contaminated products or fraudulent marketing practices. These purposes still drive the department today.

The department derives its statutory authority from multiple sections of the Idaho Code. Section 22-101 creates the Department of Agriculture and the position of director. Section 22-102 provides that the director "shall organize the department into such divisions and other administrative sub-units as may be necessary in order to efficiently administer the department," and section 22-103 lists specific directorial duties. Title 22 also contains the authority for the Plant Industries Division, the Agricultural Resources Division, and the department's Marketing Bureau. The primary authority for the Animal Industries Division lies within Title 25 and Title 37, while the Agricultural Inspections Division, which includes the Bureaus of Weights and Measures and Bonded Warehouse, derives authority from Titles 69 and 71.

In addition to the five divisions which primarily make up the ISDA, four commodity commissions—the Idaho Honey Advertising Commission, Idaho Hop Commission, Idaho Mint Commission and Idaho Sheep and Goat Health Board—are also technically housed within the ISDA, although each entity maintains its autonomy. The department works closely with all other agriculture commodity commissions. The Idaho Food Quality Assurance Laboratory was assigned by the Idaho Legislature to the Department of Agriculture on July 1, 2005. The ISDA Bureau of Laboratories was established within the agency in 2015 to manage all six ISDA laboratories.

The Idaho State Department of Agriculture has a current budget of approximately \$48 million. For FY2021, the state general fund accounts for 25 percent of the budget. The remainder of the department's funding comes from various types of fees assessed directly to the segment of industry being regulated or receiving services. Federal sources also assist the department with the funding of certain programs. The department is currently staffed with approximately 300 full-time employees. The Bureau of Shipping Point Inspection and other units of the department also hire hundreds of seasonal employees each year.

Idaho agriculture has been the engine of our state's economy, and the department embraces each new opportunity and stands ready to provide leadership.

#### Core Functions/Idaho Code

- Animal Health: Responsible for regulatory animal disease control and prevention programs through the
  inspection and investigation of livestock and livestock facilities; and the regulation of movement of animals
  in intrastate, interstate and into international commerce.
- Plant Health: Responsible for the registration and inspection of commercial feed, fertilizer and soil and plant amendments; export certifications; pest exclusion; control of grasshoppers and Mormon crickets; prevention and control of noxious weeds and invasive species.
- Inspection Services: Inspect commodities for quality and condition at the shipping point, using official grade standards developed by the United States Department of Agriculture (USDA) and ISDA for fresh fruits and vegetables. Also inspect and certify organic operations, all weighing devices and licensed warehouses.
- Pesticide: Regulate the use and distribution of pesticides through inspections and investigations; registration of pesticides; monitoring of ground and surface water for pesticides; disposal of unusable pesticides; inspection of chemigation systems; training of pesticide trainers, handlers and workers; and licensing and training of certified pesticide applicators and chemigators.

Market Development: Market and promote Idaho food, beverage and agriculture companies and products
to increase sales and economic sustainability. the division conducts both domestic and international
programs providing direct assistance to farmers, ranchers, shippers, and processors in establishing new
customers for their products, increasing sales and stimulating growth of Idaho's economy.

**Revenue and Expenditures** 

| Revenue and Expenditures    | i                  |                  |                    |                    |
|-----------------------------|--------------------|------------------|--------------------|--------------------|
| Revenue                     | FY 2017            | FY 2018          | FY 2019            | FY 2020            |
| General Fund                | \$900              | \$0              | \$33,500           | \$226,600          |
| Animal Damage Control       | \$100,000          | \$100,000        | \$100,000          | \$100,000          |
| Administration & Accounting | \$831,500          | \$832,500        | \$994,500          | \$1,000,700        |
| Facilities Maintenance      | \$286,500          | \$311,100        | \$236,400          | \$225,800          |
| Agriculture Inspections     | \$1,327,100        | \$1,311,300      | \$1,385,500        | \$1,393,600        |
| Weights and Measures        | \$483,000          | \$480,500        | \$500,100          | \$507,900          |
| Invasive Species            | \$6,800            | \$33,100         | \$53,700           | \$64,300           |
| Special Pest Eradication    | \$209,700          | \$140,200        | \$129,300          | \$278,900          |
| Agriculture Fees            | \$7,088,400        | \$7,217,400      | \$7,288,700        | \$7,921,200        |
| Redifit Intermodel          | \$87,300           | \$79,300         | \$108,800          | \$96,000           |
| Federal Grant               | \$3,668,300        | \$4,258,000      | \$4,803,800        | \$5,880,500        |
| Rural Partnership           |                    |                  |                    |                    |
| Seminars and Publications   | \$87,700           | \$111,100        | \$69,000           | \$117,400          |
| USDA Publications           |                    |                  |                    |                    |
| Fresh Fruit and Vegetable   | \$8,076,100        | \$7,022,700      | \$7,872,200        | \$7,270,400        |
| Inspections                 |                    |                  |                    |                    |
| Development Loans           | \$3,300            | \$9,200          | \$6,800            | \$6,300            |
| Commodity Indemnity Fund    | \$220,100          | \$251,800        | \$279,800          | \$265,700          |
| Seed Indemnity Fund         | \$854,400          | \$923,900        | \$971,300          | \$852,500          |
| Quality Assurance Lab       | <u>\$430,200</u>   | <u>\$444,900</u> | <u>\$435,700</u>   | <u>\$445,900</u>   |
| Total                       | \$23,761,300       | \$23,527,000     | \$25,269,100       | \$26,653,700       |
| Expenditures                | FY 2017            | FY 2018          | FY 2019            | FY 2020            |
| Personnel Costs             | \$19,904,200       | \$20,417,800     | \$21,551,900       | \$22,273,800       |
| Operating Expenditures      | \$7,329,800        | \$7,093,800      | \$7,069,200        | \$7,657,200        |
| Capital Outlay              | \$945,900          | \$763,700        | \$1,055,200        | \$1,485,300        |
| Trustee/Benefit Payments    | <u>\$4,424,100</u> | \$5,365,200      | <u>\$6,424,700</u> | <u>\$5,200,500</u> |
| Total                       | \$32,604,000       | \$33,640,500     | \$36,101,000       | \$36,616,800       |

Profile of Cases Managed and/or Key Services Provided

| Cases Managed and/or Key Services Provided   | FY 2017 | FY 2018 | FY 2019 | FY 2020 |  |  |  |  |
|--|---------|---------|---------|---------|--|--|--|--|
| Animal Industries  |         |         |         |         |  |  |  |  |
| Investigate suspected diseases, conduct licensing, inspection, and certification for compliance with state or federal Animal Health laws | 3,902   | 4,850   | 4,876   | 5,854   |  |  |  |  |
| Perform disease tests on animals and animal tissues for regulatory diseases to meet import/export requirements and for zoonotic diseases | 132,236 | 432,002 | 480,418 | 497,318 |  |  |  |  |
| Inspect all dairy farms and plants for compliance with sanitation, quality, and wholesomeness standards                                  | 7,378   | 7,535   | 7,518   | 8,059   |  |  |  |  |

| Cases Managed and/or Key Services                                    |                             |               |                            |                            |  |  |  |  |  |
|--|-----------------------------|---------------|----------------------------|----------------------------|--|--|--|--|--|
| Provided   | FY 2017                     | FY 2018       | FY 2019                    | FY 2020                    |  |  |  |  |  |
| Perform tests on finished dairy products for                         | -                           |               |                            |                            |  |  |  |  |  |
| quality. Presence of adulterants and to                              | 8,663                       | 8,595         | 8,667                      | 8,579                      |  |  |  |  |  |
| determine producer payment   |                             |               |                            |                            |  |  |  |  |  |
| Inspect and approve all dairy and beef                               |                             |               |                            |                            |  |  |  |  |  |
| waste management systems for compliance                              | 2,757                       | 3,398         | 3,609                      | 5,351                      |  |  |  |  |  |
| with state and federal laws  |                             |               |                            |                            |  |  |  |  |  |
| Animal care investigations and inspections                           | 53                          | 53            | 87                         | 46                         |  |  |  |  |  |
| Agriculture Inspections  |                             |               |                            |                            |  |  |  |  |  |
| License and inspect all warehouses,                                  | 175                         | 174           | 176                        | 172                        |  |  |  |  |  |
| commodity dealers, and seed buyers                                   | _                           |               | _                          |                            |  |  |  |  |  |
| Certified and inspected organic producers,                           | 269                         | 271           | 251                        | 299                        |  |  |  |  |  |
| processors, and handlers   |                             |               |                            |                            |  |  |  |  |  |
| Inspect and test all known commercially-                             | 28,717                      | 32,796        | 31,740                     | 26,465                     |  |  |  |  |  |
| used weighing and measuring devices                                  | 2 Driefings to              | •             | 1 Driefing to              | 1 Driefing to              |  |  |  |  |  |
| Provide information to public concerning weights and measures issues | 3 Briefings to Industry / 4 |               | 1 Briefing to Industry / 6 | 1 Briefing to Industry / 4 |  |  |  |  |  |
| weights and measures issues  | Metrology Lab               | 1 Briefing to | Metrology Lab              | Metrology                  |  |  |  |  |  |
|  | Tours / 2                   | Industry / 6  | Tours / 1                  | Lab Tours / 1              |  |  |  |  |  |
|  | Negotiated                  | Metrology Lab | Media                      | Media                      |  |  |  |  |  |
|  | Rulemaking                  | Tours / 2     | Contact / 2                | Contact / 2                |  |  |  |  |  |
|  | Meetings / 1                | Media         | negotiated                 | negotiated                 |  |  |  |  |  |
|  | Media                       | Contacts      | rulemaking                 | rulemaking                 |  |  |  |  |  |
|  | Contact                     |               | meetings                   | meetings                   |  |  |  |  |  |
| Maintain Idaho metrology lab certification by                        |                             | 2018-2019     | _                          |                            |  |  |  |  |  |
| planning for future federal requirements                             | 2017                        | Two Year      | 2019                       | 2020                       |  |  |  |  |  |
| planning for future rederal requirements                             | Accreditation               | Accreditation | Accreditation              | Accreditation              |  |  |  |  |  |
| Number of pounds of fruits and vegetables                            | 40 0 DIIII                  |               | 10.0 5                     | 40.0 0.00                  |  |  |  |  |  |
| certified by the Shipping Point Inspection                           | 10.6 Billion                | 10.1 Billion  | 10.8 Billion               | 10.2 Billion               |  |  |  |  |  |
| Program  | Pounds                      | Pounds        | Pounds                     | Pounds                     |  |  |  |  |  |
|  | gricultural Reso            | urces         |                            |                            |  |  |  |  |  |
| Review and registration of applications for                          | 12,049                      | 12,204        | 12,317                     | 12,518                     |  |  |  |  |  |
| pesticide registrations  | 12,049                      | 12,204        | 12,517                     | 12,510                     |  |  |  |  |  |
| Pesticide applicator licenses  | 8,131                       | 9,549         | 9,912                      | 8,807                      |  |  |  |  |  |
| Pesticide inspections and investigations                             | 538                         | 601           | 608                        | 394                        |  |  |  |  |  |
| Chemigation Equipment Inspections                                    | 287                         | 262           | 278                        | 259                        |  |  |  |  |  |
| Ground water wells sampled for pesticide                             | 238                         | 257           | 245                        | 255                        |  |  |  |  |  |
| residue - by completion date   |                             |               |                            |                            |  |  |  |  |  |
| Number of wells with detectable pesticide                            | 400                         | 400           | 400                        | 00                         |  |  |  |  |  |
| residues   | 108                         | 123           | 106                        | 93                         |  |  |  |  |  |
| Wells with pesticide residues greater than a                         |                             |               |                            | 0                          |  |  |  |  |  |
| drinking water standard or equivalent                                | 0                           | 0             | 0                          | 0                          |  |  |  |  |  |
| benchmark - by completion date                                       | 77                          |               | 00                         | 00                         |  |  |  |  |  |
| Worker protection training sessions                                  | 77                          | 55            | 26                         | 36                         |  |  |  |  |  |
| Worker protection inspections  | 106                         | 130           | 94                         | 75                         |  |  |  |  |  |
| Waste pesticides disposed (Pounds)                                   | 122,333 Plant Industrie     | 129,763       | 131,235                    | 92,821                     |  |  |  |  |  |
| Review/registration of feed and fertilizer                           | riani industrie             | <b>73</b>     |                            |                            |  |  |  |  |  |
| labels and products  | 26,037                      | 30,659        | 31,014                     | 32,018                     |  |  |  |  |  |
| Collect commercial feed samples                                      | 1,052                       | 899           | 1,065                      | 1,222                      |  |  |  |  |  |
| Issue Nurseryman/Florists licenses                                   | 1,831                       | 1,883         | 2,037                      | 2,102                      |  |  |  |  |  |
| Field Inspections – acres  | 67,961                      | 65,494        | 68,938                     | 60,388                     |  |  |  |  |  |
| i leiu iliopeuliulio – auleo   | 1 07,301                    | 00,494        | 00,830                     | 00,300                     |  |  |  |  |  |

| Cases Managed and/or Key Services Provided   | FY 2017        | FY 2018 | FY 2019 | FY 2020 |
|--|----------------|---------|---------|---------|
| Issue phytosanitary certificates   | 4,768          | 4,170   | 4,295   | 4,666   |
| Collect seed samples for compliance to Idaho pure seed law, noxious weed law, feed law, and referee testing  | 72             | 273     | 225     | 30      |
| Perform purity, germination, and special testing of certified seeds for Idaho Crop Improvement Association and uncertified seeds for the seed industry | 4,593          | 8,767   | 9,156   | 8,151   |
| Issue seed dealer's licenses   | 667            | 646     | 648     | 687     |
| Invasive species watercraft inspections  | 91,484         | 93,083  | 113,175 | 119,450 |
| Number of Hop bale inspections conducted by the Hops Program   | 38,092         | 53,677  | 64,156  | 76,171  |
| Mark   | eting and Deve | lopment |         |         |
| Lead international trade missions  | 6              | 6       | 5       | 4       |
| Participate in targeted domestic and international trade shows   | 12             | 12      | 13      | 10      |
| Host inbound trade missions and domestic B2B buying events   | 8              | 13      | 10      | 16      |
| Develop promotional and educational materials  | 8              | 11      | 10      | 17      |
| Conduct promotions and events  | 23             | 65      | 64      | 56      |
| Recruit Idaho companies into the Idaho<br>Preferred Program  | 310            | 319     | 291     | 312     |
| Issue Certificates of Free Sale  | 2,131          | 1,493   | 1,670   | 1,630   |

# **Licensing Freedom Act**

Agencies who participate in licensure must report on the number of applicants denied licensure or license renewal and the number of disciplinary actions taken against license holders.

|  | FY 2017     | FY 2018   | FY 2019 | FY 2020 |  |  |  |  |  |
|--|-------------|-----------|---------|---------|--|--|--|--|--|
| AIRBORNE CONTROL PERMITS <sup>i</sup>                  |             |           |         |         |  |  |  |  |  |
| Total Number of Licenses                               | N/A         | 19        | 24      | 18      |  |  |  |  |  |
| Number of New Applicants Denied Licensure              | N/A         | 0         | 0       | 0       |  |  |  |  |  |
| Number of Applicants Refused Renewal of a License      | N/A         | 0         | 0       | 0       |  |  |  |  |  |
| Number of Complaints Against Licensees                 | N/A         | 0         | 0       | 0       |  |  |  |  |  |
| Number of Final Disciplinary Actions Against Licensees | N/A         | 0         | 0       | 0       |  |  |  |  |  |
| AGRICULTURAL INSPECTIONS DIVIS                         | SION – WARE | HOUSE CON | ITROL   |         |  |  |  |  |  |
| Total Number of Licenses                               | 160         | 162       | 160     | 163     |  |  |  |  |  |
| Number of New Applicants Denied Licensure              | 0           | 0         | 0       | 0       |  |  |  |  |  |
| Number of Applicants Refused Renewal of a License      | 0           | 0         | 0       | 0       |  |  |  |  |  |
| Number of Complaints Against Licensees                 | 0           | 0         | 0       | 0       |  |  |  |  |  |
| Number of Final Disciplinary Actions Against Licensees | 1           | 1         | 0       | 1       |  |  |  |  |  |

|  | FY 2017      | FY 2018 | FY 2019 | FY 2020  |
|--|--------------|---------|---------|----------|
| AGRICULTURAL INSPECTIONS DIVI                                    | -            |         |         | 1 1 2020 |
| Total Number of Licenses   | 5271         | 5231    | 5213    | 5294     |
| Number of New Applicants Denied Licensure                        | 0            | 0       | 0       | 0        |
| Number of Applicants Refused Renewal of a License                | 0            | 0       | 0       | 0        |
| Number of Complaints Against Licensees                           | 76           | 75      | 54      | 59       |
| Number of Final Disciplinary Actions Against Licensees           | 301          | 298     | 326     | 360      |
| AGRICULTURAL RESC  |              |         |         | 333      |
| Total Number of Licenses   | 8131         | 9549    | 9912    | 8807     |
| Number of New Applicants Denied Licensure <sup>ii</sup>          | 108          | 83      | 96      | 70       |
| Number of Applicants Refused Renewal of a License <sup>iii</sup> | 39           | 65      | 40      | 71       |
| Number of Complaints Against Licensees                           | 60           | 42      | 23      | 27       |
| Number of Final Disciplinary Actions Against Licensees           | 26           | 65      | 41      | 57       |
| ANIMAL INDUSTR   | IES DIVISION |         |         |          |
| Total Number of Licenses   | 168          | 161     | 166     | 173      |
| Number of New Applicants Denied Licensure                        | 0            | 0       | 0       | 0        |
| Number of Applicants Refused Renewal of a License                | 0            | 0       | 0       | 0        |
| Number of Complaints Against Licensees                           | 0            | 0       | 0       | 0        |
| Number of Final Disciplinary Actions Against Licensees           | 0            | 0       | 0       | 0        |
| ANIMAL INDUSTRIES DIVIS  | SION – DAIRY | BUREAU  |         |          |
| Total Number of Licenses   | 310          | 418     | 333     | 410      |
| Number of New Applicants Denied Licensure                        | 0            | 0       | 0       | 0        |
| Number of Applicants Refused Renewal of a License                | 0            | 0       | 0       | 0        |
| Number of Complaints Against Licensees                           | 0            | 0       | 0       | 0        |
| Number of Final Disciplinary Actions Against Licensees           | 0            | 0       | 1       | 0        |
| ANIMAL INDUSTRIES DIV  | ISION - LIVE | STOCK   |         | <u> </u> |
| Total Number of Licenses   | 165          | 161     | 181     | 179      |
| Number of New Applicants Denied Licensure                        | 3            | 3       | 5       | 0        |
| Number of Applicants Refused Renewal of a License                | 0            | 0       | 0       | 0        |
| Number of Complaints Against Licensees                           | 0            | 0       | 0       | 0        |
| Number of Final Disciplinary Actions Against Licensees           | 0            | 0       | 0       | 0        |
| BUREAU OF LABS – SI  | EED LAB LIC  | ENSE    |         |          |
| Total Number of Licenses   | 667          | 646     | 648     | 687      |
| Number of New Applicants Denied Licensure                        | 0            | 0       | 0       | 0        |
| Number of Applicants Refused Renewal of a License                | 0            | 0       | 0       | 0        |
| Number of Complaints Against Licensees                           | 0            | 0       | 0       | 0        |
| Number of Final Disciplinary Actions Against Licensees           | 0            | 0       | 0       | 0        |
| PLANT INDUSTRI   | ES DIVISION  |         |         | •        |
| Total Number of Licenses   | 1882         | 1937    | 2153    | 2102     |
| Number of New Applicants Denied Licensure                        | 0            | 0       | 0       | 0        |
| Number of Applicants Refused Renewal of a License                | 0            | 0       | 0       | 0        |
| Number of Complaints Against Licensees                           | 0            | 0       | 0       | 0        |

|  | FY 2017 | FY 2018 | FY 2019 | FY 2020 |
|--|---------|---------|---------|---------|
| Number of Final Disciplinary Actions Against Licensees | 0       | 0       | 0       | 0       |

## **Red Tape Reduction Act**

Each agency shall incorporate into its strategic plan a summary of how it will implement the Red Tape Reduction Act, including any associated goals, objectives, tasks, or performance targets. This information may be included as an addendum.

|                        | As of July 1, 2019 | As of July 1, 2020 |
|------------------------|--------------------|--------------------|
| Number of Chapters     | 79                 | 40                 |
| Number of Words        | 245,360            | 208,592            |
| Number of Restrictions | 3,508              | 606                |

# Part II - Performance Measures

|  | Performance Meas  | ure    | FY 2017  | FY 2018   | FY 2019  | FY 2020   | FY 2021  |  |  |
|--|---|--------|--|---|--|---|--|--|--|
| Goal 1 Fulfill core statutory responsibilities by protecting the public, plants, animals and environment using regulation and education. |   |        |  |   |  |   |  |  |  |
| 1.   | Conduct   | actual | 136,138  | 436,852   | 485,294  | 503,172   |  |  |  |
|  | inspections, investigations, surveillance, and testing to prevent the introduction/sprea d of animal disease. | target | 100,000* annual<br>inspections,<br>investigations and<br>tests   | 100,000* annual<br>inspections,<br>investigations and<br>tests                        | 100,000* annual<br>inspections<br>investigations and<br>tests  | 100,000* annual<br>inspections<br>investigations and<br>tests   | 200,000* annual<br>inspections<br>investigations and<br>tests            |  |  |
| 2.   | Respond to all allegations of   | actual | 53 cases<br>100%   | 53 cases<br>100%  | 87 cases<br>100%   | 46 cases<br>100%  |  |  |  |
|  | improper animal care within 24 hours of receiving complaint.  | target | Complaints<br>40<br>24-hour response<br>100%   | Complaints<br>40<br>24-hour response<br>100%  | Complaints<br>40<br>24-hour response<br>100%   | Complaints<br>40<br>24-hour response<br>100%  | Complaints<br>40<br>24-hour response<br>100%                             |  |  |
| 3.   |   | actual | 80% within 24<br>hours<br>22% after one<br>business day<br>6% after 2<br>business days<br>2% after 3 or<br>more days | 78% within 24<br>hours<br>17% after one<br>business day<br>5% after 3 or<br>more days | 72% within 24<br>hours<br>20% after one<br>business day<br>7% after 2<br>business days<br>1% after 3 or<br>more days | 64% within 24<br>hours<br>20% after one<br>business day<br>13% after 2<br>business days<br>4% after 3 or<br>more days |  |  |  |
| 15°<br>afte<br>day<br>pro<br>bus   |   | target | 78% within 24<br>hours<br>15% after 2 days<br>7% after 3 or more<br>days   | 78% within 24<br>hours<br>15% after 2 days<br>7% after 3 or more<br>days              | 78% within 24<br>hours<br>15% after 2 days<br>7% after 3 or more<br>days   | 78% within 24<br>hours<br>15% after 2 days<br>7% after 3 or more<br>days  | 78% within 24<br>hours<br>15% after 2 days<br>7% after 3 or more<br>days |  |  |

|    | Performance Meas                    | uro       | FY 2017                         | FY 2018                         | FY 2019                         | FY 2020                         | FY 2021                          |
|----|-------------------------------------|-----------|---------------------------------|---------------------------------|---------------------------------|---------------------------------|----------------------------------|
| 4. | Provide and                         | ure       | 862                             | 857                             | 822                             | 727                             | F1 2021                          |
| ٦. | approve sufficient                  | actual    | Seminars                        | Seminars                        | Seminars                        | Seminars                        |                                  |
|    | ongoing                             | 0.010.0.  | 96%                             | 96%                             | 96.5%                           | 95.5%                           |                                  |
|    | recertification                     |           |                                 |                                 |                                 |                                 |                                  |
|    | training                            |           | Reguests                        | Reguests                        | Requests                        | Requests                        | Requests                         |
|    | opportunities                       |           | 800                             | 800                             | 800                             | 800                             | 800                              |
|    | processing 95% of                   | target    | 95% approved                    | 95% approved                    | 95% approved<br>and posted in 5 | 95% approved                    | 95% approved                     |
|    | requests within                     |           | and posted in 5<br>working days | and posted in 5<br>working days | working days                    | and posted in 5<br>working days | and posted in 5<br>working days  |
|    | five days of receipt.               |           | 9                               |                                 | ,                               | ,                               | 3 ,                              |
|    | receipt.                            |           |                                 | Goal 2                          |                                 |                                 |                                  |
|    | Foster confidence                   | in Idah   | o's agriculture i               |                                 | arket transaction               | ns by maintaini                 | ng a strong                      |
|    | commit                              |           | those programs                  | s intended to sa                | afeguard consu                  | mer confidence                  |                                  |
| 5. | Provide fresh fruit                 |           | 616                             | 554                             | 570                             | 513                             |                                  |
|    | and vegetable                       |           | Applicants                      | Applicants                      | Applicants                      | Applicants                      |                                  |
|    | inspection                          | actual    | 28,129                          | 27,439                          | 27,078                          | 26,499                          |                                  |
|    | services for all applicant requests |           | certificates<br>issued          | certificates issued 3           | certificates<br>issued 0        | certificates<br>issued 5        |                                  |
|    | assuring product                    |           | 6 reversals                     | reversals                       | reversals                       | reversals                       |                                  |
|    | meets marketing                     |           | O TOVOTSUIS                     | TOVETSAIS                       | TOVETSAIS                       | TOVETSAIS                       |                                  |
|    | order and grade                     |           | Applicants                      | Applicants                      | Applicants                      | Applicants                      | Applicants                       |
|    | on label while                      | target    | 515<br>Certificates             | 515<br>Certificates             | 515<br>Certificates             | 515<br>Certificates             | 515<br>Certificates              |
|    | maintaining less                    | larget    | 28,000                          | 28,000                          | 28,000                          | 28,000                          | 28,000                           |
|    | than 1% reversal                    |           | 1% reversal rate                 |
| 6  | rate.                               |           | 20 717 dayiga                   | 22.706 dayiga                   | 20 004 dayiga                   | 26 465 dayiga                   |                                  |
| 6. | Inspect, test and follow-up         |           | 28,717 device inspections       | 32,796 device Inspections       | 30,094 device inspections       | 26,465 device inspections       |                                  |
|    | compliance on                       |           | 6.3% rejected                   | 6.5% rejected                   | 4.7% rejected                   | 5.8% rejected                   |                                  |
|    | weighing and                        | actual    | 70.3% of the                    | 67.7% of the                    | 65% of the                      | 86.9% of the                    |                                  |
|    | measuring                           |           | rejected                        | rejected                        | rejected                        | rejected                        |                                  |
|    | devices. Reaching                   |           | devices                         | devices                         | devices                         | devices                         |                                  |
|    | a rejection rate of                 |           | rechecked                       | rechecked                       | rechecked                       | rechecked                       | , ,                              |
|    | less than 5% and                    |           | Inspections                     | Inspections                     | Inspections                     | Inspections                     | Inspections<br>27,000            |
|    | rechecking at least 60% of          | target    | 27,000<br><5% Rejected          | 27,000<br><5% Rejected          | 27,000<br><5% Rejected          | 27,000<br><5% Rejected          | 60% Recheck                      |
|    | rejected devices. <sup>1</sup>      |           | 60% Recheck                     | 60% Recheck                     | 60% Recheck                     | 60% Recheck                     | NIST accreditation / recognition |
| 7. | Conduct pesticide-                  | o otrical | 0.744%                          | 0.3%                            | 0.0%                            | .7%                             | , recognition                    |
|    | related                             | actual    | (4/538)                         | (2/590)                         | (0/523)                         | (3/394)                         |                                  |
|    | inspections for                     |           |                                 |                                 |                                 |                                 |                                  |
|    | compliance                          |           |                                 |                                 |                                 |                                 |                                  |
|    | resulting in less                   |           |                                 |                                 |                                 |                                 | 123                              |
|    | than 5% of investigations           | target    | 600<br><5% repeat               | 600<br><5% repeat               | 600<br><5% repeat               | 600<br><5% repeat               | >90% of                          |
|    | involving repeat                    | laryel    | violations                      | violations                      | violations                      | violations                      | investigations /                 |
|    | offenders for                       |           |                                 |                                 |                                 |                                 | inspections                      |
|    | specific                            |           |                                 |                                 |                                 |                                 |                                  |
|    | violations.2                        |           |                                 |                                 |                                 |                                 |                                  |

<sup>&</sup>lt;sup>1</sup> FY21 goal change to "Inspect, test and follow-up compliance on weighting and measuring devices and rechecking at least 60% of rejected devices. Maintaining national recognition from the National Institute of Standards and Technology (NIST) for our metrology laboratory."

<sup>&</sup>lt;sup>2</sup> FY21 goal change to "For maintaining enforcement primacy in Idaho from USEPA, the ISDA must meet, >90% of the grant commitment goals on inspections and investigations conducted by the ISDA."

|     | Performance Meas  | ure    | FY 2017  | FY 2018  | FY 2019  | FY 2020   | FY 2021  |
|-----|---|--------|--|--|--|---|--|
| 8.  | Approve or deny within 91 days, 95% of feed labels and 80% of fertilizer and soil and plant amendment labels that are submitted for review. | actual | 99.73% feed<br>within 91 days<br>99.84%<br>fertilizer within<br>91 days<br>99.53% soil<br>and plant<br>amendment | 99.39% feed<br>within 91 days<br>100% fertilizer<br>within 91 days<br>and soil and<br>plant<br>amendment<br>within 91 days | 100% feed<br>within 91 days<br>92% of<br>fertilizer within<br>91 days and<br>soil and plant<br>amendment<br>within 91 days | 99.98% feed within 91 days 70.22% of fertilizer within 91 days and 85.84% of soil and plant amendments within 91 days |  |
| in  | Support the grow<br>ternational sales op  |        |  | ods and agricu   |  |   |  |
|     |   |        |  | profitability.   |  |   |  |
| 9.  | Recruit 12 new<br>companies per<br>year into the Idaho<br>Preferred Program<br>and retain 90% of<br>current members                         | actual | 8 new companies 95% retention 42% consumer awareness   | 13 new<br>companies<br>95% retention<br>Consumer<br>awareness<br>N/A <sup>iv</sup>   | 14 new<br>companies<br>92% retention<br>Consumer<br>awareness<br>N/A <sup>iv</sup>   | 29 new<br>companies<br>97% retention<br>Consumer<br>awareness<br>N/A <sup>iv</sup>                                    |  |
|     | per year while<br>attaining a 60%<br>consumer<br>awareness of the<br>Idaho Preferred<br>logo.1  | target | New members<br>12<br>90% Retention<br>rate<br>60% consumer<br>awareness  | New members<br>12<br>90% Retention<br>rate   | New members<br>12<br>90% Retention<br>rate   | New members<br>12<br>90% Retention<br>rate  | New members<br>12<br>90% Retention<br>rate                 |
| 10. | . Obtain a minimum  | actual | 4.9  | 4.7  | 4.3  | 4.8   |  |
|     | average overall customer satisfaction rating of 4 for promotions, missions, workshops and events using a scale of 1–5, 5 being the highest. | target | Minimum average<br>customer<br>satisfaction rating<br>of 4   | Minimum average<br>customer<br>satisfaction rating<br>of 4   | Minimum average<br>customer<br>satisfaction rating<br>of 4   | Minimum average<br>customer<br>satisfaction rating<br>of 4  | Minimum average<br>customer<br>satisfaction rating<br>of 4 |

<sup>&</sup>lt;sup>1</sup> FY21 goal change to "Recruit 12 new companies per year into the Idaho Preferred Program and retain 90% of current members per year."

### **Performance Measure Explanatory Notes**

#### **For More Information Contact**

Stevie Harris Agriculture, Department of 2270 Old Penitentiary Road PO Box 7249

Boise, ID 83707 Phone: (208) 332-8501

E-mail: stevie.harris@isda.idaho.gov

<sup>&</sup>lt;sup>1</sup> The Sheep and Goat Health Board collected this data for FY2017.

Failure to become licensed is due to failure to pass competency exams, non-payment and/or failure to provide proof of insurance (as required for professional applicators only).

Number of applicants refused renewal because they did not submit renewal documents within 12-months of previous licenses expiration date, non-payment and/or failure to provide proof of insurance (as required for professional applicators only).

Previous consumer awareness studies were conducted with federal funding. The grant requirements have changed and the study has not been conducted recently. ISDA is currently looking at the cost and feasibility of conducting a study through other means.